



DOCKET FILE COPY ORIGINAL
Missouri Valley
Communications, INC.
TOTAL TELECOMMUNICATIONS

ORIGINAL

February 18, 2003

RECEIVED

FEB 26 2003

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
236 Massachusetts Avenue NE
Suite 110
Washington, DC 20002

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

ATTN: Telecommunications Access Policy Division, Wireline Competition Bureau

RE: CC Docket No. 96-45

Dear Ms. Dortch

Pursuant to the Federal Communications Commission Rule Section 64.1120(e), Missouri Valley Communications, Inc. (Missouri Valley) hereby notifies the Commission that effective April 1, 2003, Missouri Valley will acquire the Williston, North Dakota exchange from Citizens Communications Company of North Dakota (Citizens) and the affected subscriber base will be transferred at that time to Missouri Valley. **As a** result of the acquisition, basic local service, intrastate and interstate toll, and Internet services will be provided by Missouri Valley or an affiliate.

Missouri Valley hereby certifies that it has complied with the Commission's requirements to provide advance subscriber notice in accordance with Section 64.1120(e)(3), with the obligations specified in that notice, and with other statutory and Commission requirements that apply to this streamlined process.

A copy of the notice sent to the affected subscribers is attached hereto.

Sincerely,

Richard J. Thronson
General Manager
Missouri Valley Communications, Inc.

Attachment

File of Complaints
LIST ABOVE

014



Missouri Valley ORIGINAL

Communications INC

TOTAL TELECOMMUNICATIONS

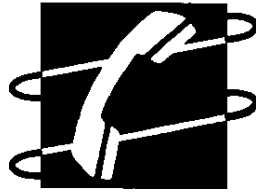
February 24, 2003

Dear Customer:

Missouri Valley Communications, Inc. (MVC) would like to welcome you as our new customer. MVC has reached an agreement with Citizens Telecommunications Company of North Dakota (Frontier) to purchase the facilities serving Williston and will be providing your local basic telephone service **beginning April 1, 2003**. Nemont Telephone Cooperative, Inc., a telecommunications provider for over fifty years in northeastern Montana and northwestern North Dakota, is the parent company of Missouri Valley Communications, Inc.

The following items are provided for your information for the transition from Citizens to MVC:

- **LOCAL SERVICE RATES:** Missouri Valley will make no changes to your basic local rates at this time and services will remain the same as those offered by Frontier. In the future, customers will be notified of any changes to local telephone service, long distance rates, and other services by the MVC newsletter, the Tips, which will be published monthly and mailed with your bill.
- **LONG DISTANCE:** If you currently use Frontier (Citizens Long Distance), for intraLATA (in-state) and/or interLATA (state-to-state) long distance, your long distance services will **automatically** be changed at no charge to Nemont Long Distance on April 1, 2003, unless you request otherwise. You have the right to select a different preferred carrier for intraLATA and interLATA long distance. If you are currently using another long distance carrier (example—AT&T, MCI, Sprint), you will remain with that carrier.
- **LONG DISTANCE BILLING:** Your long distance billing will be included on your Missouri Valley Communications bill only if you have Nemont Long Distance as your long distance provider. All other long distance carriers will bill you directly.
- **PREFERRED CARRIER FREEZE:** Any existing preferred carrier freeze, which prevents your long distance carrier from being changed without your authorization (also known as slamming), **will not** apply to the transfer from Frontier (Citizens Long Distance) to Nemont Long Distance. The long distance services of customers currently using other carrier(s) will remain with that carrier. Please contact MVC to arrange a new preferred carrier freeze.



Missouri Valley ORIGINAL

Communications INC.
TOTAL TELECOMMUNICATIONS

- **INTERNET:** Internet and DSL services provided by Frontier (Frontiernet/Citlink) will be transferred to Nemont Communications, Inc. (NCI Internet) during March. Customers being transferred will be contacted with further information during the next few weeks. The Internet services of those customers who do not use Frontier (Frontiernet/Citlink) will not be affected.
- **CALLING CARDS, VOICE MAIL SERVICES, BANK DRAFT:** Customers using these services will be receiving additional information from Missouri Valley prior to April 1, 2003.
- **DIRECTORY LISTINGS:** If you have any changes or corrections to your directory listings, please call Missouri Valley Communications Customer Service at 1-800-275-6004 by April 9, 2003.
- **SERVICE ISSUES:** Beginning April 1, 2003, Missouri Valley will be responsible for all telephone service issues. Prior to this date, please contact Frontier at 1-800-921-8104.

BUSINESS CUSTOMERS

The local basic service rates will not increase, but due to the difference in federal regulations between Citizens and Missouri Valley Communications, there will be some changes to business fees.

- **END USER FEES:** For multi-line businesses, the Federal End User Fee will increase from the current rate of \$6.00 to \$9.20. This will affect any business with two or more local business lines.
- **INTERSTATE SPECIAL CIRCUITS:** For any business with Interstate Special Circuits, *the mileage and termination charges* will change to the rates of the National Exchange Carrier Association (NECA) as filed with the Federal Communications Commission (FCC).

Missouri Valley is looking forward to a successful relationship as your total telecommunications provider. If you have any questions about this notice or your future services, please contact the Missouri Valley Business Office at **1-866-572-7744**.

Sincerely,

Richard J. Thronson
General Manager
Missouri Valley Communications, Inc.